

# Jitsi Meet:

## A way to connect families to patients.

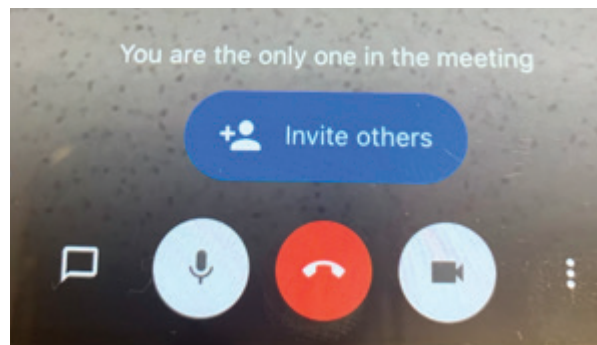
The following instructions will show you how to connect with your family members via the Jitsi Meet app. Note: We recommend that only one family member's device be used to video chat with you.

### For the Patient: Get Started

1. Open the Jitsi Meet app from the MWHC iPad tablet (MyChart Bedside).



2. Create a room name, such as JonesFamilyMeet, and enter in the search box. Make sure the name has no spaces. Press **Create/Join**.
3. Press **OK** when/if it says: "Jitsi Meet" Would Like to Access the Camera.
4. Press **OK** when/if it says: "Jitsi Meet" Would Like to Access the Microphone.
5. You are in the room video chat.



6. Call your family with the room name. Make a phone call to whomever you want to communicate with that has the Jitsi app and give them the room name so they can connect with you. Be sure they follow the directions on the back of the sheet, "For the Family: Get Started."
7. When you are done with the video chat, swipe to the left on the room name to delete it.

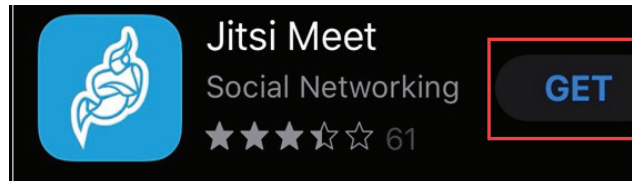


**Mary Washington Healthcare**

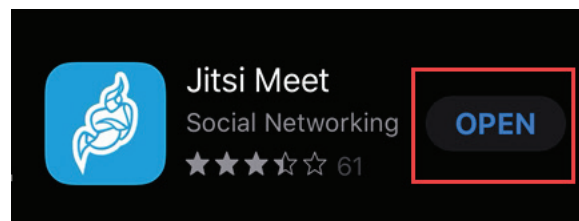
*Here for You.*

## For the Family: Get Started

1. Family member will have to install the app from the Apple App store or Google play store.



2. Open the app.



3. Your family member in the hospital will give you a room name. Enter the room name in the search box. Make sure the room name has no spaces. Press **Create/Join**.

4. Press **OK** when/if it says: "Jitsi Meet" Would Like to Access the Camera.

5. Press **OK** when/if it says: "Jitsi Meet" Would Like to Access the Microphone.

6. You are in the room video chat.

7. Swipe to the left on the room name to delete it when you are finished with the video chat.

