



# Mary Washington Healthcare

1001 Sam Perry Boulevard  
Fredericksburg, VA 22401  
Phone (540) 741-1041, opt 5 or (855) 330-4857  
Fax (540) 741- 4054

Dear Mary Washington Healthcare patient,

Thank you for choosing Mary Washington Healthcare for your healthcare needs. We recognize our role in providing access to medically necessary healthcare services for all persons regardless of their ability to pay or insurance status. Patient Financial Assistance Discounts at Mary Washington Healthcare are available and you may be eligible for help with the self-pay portion of your hospital bill. To see if you qualify, please follow the steps below:

1. If you are uninsured, please contact your local Social Services Department to apply for Medicaid or FAMIS. Contact one of the offices below to find the closest location:

Fredericksburg: (540) 372-1032    Stafford: (540) 658-8720    Spotsylvania: (540) 507-7898  
Caroline: (804) 633-5071    King George: (540) 775-7181    Westmoreland: (804) 493-9305  
Culpeper: (540) 727-0372    Fauquier: (540) 341-3340    Louisa: (540) 967-1320  
Orange: (540) 672-1155

Or if you have access to a computer, you may see what social services, including Medicaid, you are eligible for and apply online at <https://commonhelp.virginia.gov/access>

2. Complete and sign an attached Patient Financial Assistance application for all household members within 15 days. In addition to the application, you need to provide copies of the following:

- Proof of Income\* from all sources, for all household members, which may include copies of the following:
  - 2 most recent pay stubs that reflect your gross year to date earnings or if self employed, your current year to date profit and loss statement
  - 2 most recent bank statements
  - most recent federal tax return
  - official statement of social security, disability or unemployment income
  - pension/annuity verification
  - child or spousal support documentation
  - educational assistance (grants, scholarships & employer tuition reimbursement)
  - interest, dividends, rents, royalties, income from estates or trusts

\*If you do not have any of the requested types of Proof of Income; please provide a notarized letter of support demonstrating how you are paying for your living expenses. This letter should be from a family member, friend or organization that is supporting your living needs.

- Copies of state or federal assistance program verification (SNAP/food stamps, WIC, TANF, housing assistance, homeless clinic, free/reduced school lunch)
- Copies of medical insurance cards (front and back) if you have coverage
- Copy of auto insurance company denial letter if visit due to motor vehicle accident
- Copy of worker's compensation denial letter if visit due to work related injury/illness

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3. Return application and all requested documents to:

Mary Washington Healthcare  
Financial Counseling Department  
1001 Sam Perry Boulevard  
Fredericksburg, VA 22401

Once we receive your application we will determine what programs you are eligible for and send you a letter regarding our decision. If you need help completing the application or if you have questions, call **(540) 741-1041, opt 5 or (855) 330-4857** to connect to the counselors. Counselors are available Monday through Friday from 8:00 am to 4:30 pm. Mary Washington Healthcare Patient Financial Assistance Discounts are applied to all charges for hospital services. Therefore, you may receive separate charges billed from your physicians separately.

The following Physician Groups and their Providers have agreed to provide the same level of financial assistance to patients when the patient meets the MWHC financial assistance criteria for their hospital bill. Patients will need to contact the respective Physician Group and provide a copy of the MWHC Financial Assistance approval letter.

- American Anesthesiology Associates of Virginia Phone 1-888-280-9533
- Fredericksburg Emergency Medical Services 1-866-898-7138
- Sound Physicians 1-844-222-5808
- Pathology Associates of Fredericksburg 1-800-849-8085
- Radiology Associates of Fredericksburg 1-866-953-5869