

MARY WASHINGTON HEALTHCARE

PATIENT FINANCIAL ASSISTANCE PROGRAM

Mary Washington Healthcare will provide quality emergency and medically necessary care to all patients regardless of their ability to pay or insurance coverage. If you cannot pay your bill, we can help.

What discounts are available?

Mary Washington Healthcare offers the Patient Financial Assistance Program to patients who qualify. The Patient Financial Assistance Program offers discounts to uninsured and underinsured patients needing emergency and/or medically-necessary care through:

- Financial Assistance for the Uninsured – Uninsured patients will never be responsible for amounts greater than patients with commercial insurance and may be eligible for discounts if their household income is at or below 300% of the Federal Poverty Level
- Financial Assistance for the Underinsured – Insured patients with a household income at or below 300% of the Federal Poverty Level* may be eligible for discounts on the balance of their hospital bill
- Medical Subsidy Discounts – Patients, regardless of the insurance coverage, who have a large balance with Mary Washington Hospital as a result of a catastrophic event or a chronic condition over a twelve-month period may be eligible for discounts.

If you do not qualify for any of the discounts under the Patient Financial Assistance Program, we will also help you arrange a reasonable payment plan.

Patient Financial Assistance Program discounts do not apply to physician bills.

How can I apply?

Applications are available at all Mary Washington Hospital locations and on the internet at: pfap.mwhc.com

If you need assistance with your hospital bill or have any questions about the Patient Financial Assistance Program, please contact our Financial Counselors by calling 800.395.2455 or 540.741.1041 and pressing option 5.

The Patient Financial Assistance Program uses family size, income, and other resources to determine eligibility and discount level. Patients must cooperate with the application process and provide all requested documents to be considered for discounts.

Why should I apply?

If you have trouble paying your bill, it is important that you tell us. If you ignore your hospital bill, it may go to a collection agency and could affect your credit.

Applications are reviewed without discrimination including ability to pay for services. All financial and personal information will be used only in the determination of eligibility for financial support.

We are committed to maintaining and protecting your privacy regarding this information.