

Healthcare Career Paths at Mary Washington Healthcare

| 0-1 year Career Path | 1-2 years Career Path and Training Certifications | 2-3 years Career Path and Training Associate Degree | 3-4+ years Career Path and Training Bachelor's Degree (& Up) |
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| Patient Account Representative | Certified Nursing Assistant (CNA)–CNA Nursing Assistant this can be done in 6-8 weeks | Diagnostic Technologist–ARRT registered RT(R) | Patient Experience Coach–bachelor's degree |
| Home Health Aide | Pharmacy Technician–PTCB Certification | CT Technologist–RT(R) then Advanced Certification by ARRT with cross training opportunities at all sites = RT(R)(CT) | Nursing–bachelor's degree in Nursing (BSN) |
| Customer Service Representative | Emergency Medical Technician (EMT)–EMT Certification | Magnetic Resonance Imaging–RT(R) then Advanced Certification by ARRT with cross training opportunities at all sites = RT(R)(MR) | Various leadership positions–bachelor's degree |
| Centralized Scheduling Representative | Phlebotomist–ASCP/AMT Certification | Ultrasound Technologist–RT(R) then Advanced Certification by ARRT = RT(R)(BS)–Breast Sonography OR RT(R)(VS)–Vascular Sonography or RT(R) then Advanced Certification by ARDMS with cross training opportunities at all MIF = RT(R), ARDMS | Medical -Technologist–bachelor's degree |
| Operating Engineering | Emergency Registrar–Certified Revenue Cycle Specialist | Nuclear Medicine Technologist–RT(R) then Advanced Certification by ARRT = RT(R)(N) OR RT(R) then Advanced Certification by NMTCB = RT(R)(CNMT) | Clinical Laboratory Scientist–bachelor's degree |
| Image Access Representative | OB Technician–CNA, EMT, or BLS Certification | Vascular Interventional Technologist–RT(R) then Advanced Certification by ARRT with cross training opportunities at MWH = RT(R)(VI) | Business Analyst–bachelor's degree |
| Patient Safety Attendant | Sterile Process Technician–Certification | Women's Imaging Technologist–RT(R) then Advanced Certification by ARRT with cross training opportunities at ICW = RT(R)(M)–Mammography, RT(R)(BD), Bone Densitometry | Nuclear Medicine Technologist Certification by NMTCB bachelor's degree |
| Centralized Transporter | Medical Transcriptionist (CMT)–Certified Medical Transcription (CMT) | Radiation Therapist–RT(R) then Advanced Certification by ARRT = RT(R)(T) | Radiation Therapist–Certification by ARRT = RT(R)(T) bachelor's degree |
| Office Coordinator | Paramedic–ACLS, Paramedic Certification, PALS | Chart Abstractors–2-3 years of healthcare experience | Ultrasound Technologist–Certification by ARDMS bachelor's degree, Breast Sonography or RT(R)(VS)–Vascular Sonography |
| Insurance Verification Representative | Coding Specialist–CCS Certification | Medical Lab Technician–ASCP/AMT certification | Chaplain Residents and Staff–master's degree |
| Materials Support Agent | Revenue Integrity Liaison–CCS Certification | Physical Therapy Assistant–state licensure | Physical Therapist |
| Scribe | Respiratory Therapist–Certification | Registered Nurse–graduate of an accredited nursing program | Occupational Therapist |
| Collector | Certified Medical Assistant (CMA)–Certification | Chaplain Interns–ordination by a recognized faith community | Speech–Language Pathologist |
| Security Officer | | Occupational Therapy Assistant | Network Engineer–CCNP (Cisco Certified Network Professional) |
| Technology Services Help Desk Analyst | | Speech–Language Assistant | |
| Courier | | Network Analyst–associate degree or CCNA (Cisco Certified Network Associate) | |
| Rehabilitation Aide | | System Administrator–associate degree or VCA (VMWare Certified Associate) | |
| Dietary Aide | Common Acronyms AART – American Registry of Radiologic Technologists ACLS – Advanced Cardiovascular Life Support AMT – American Medical Technologist ASCP – American Society of Clinical Pathology BLS – Basic Life Skills CCS – Certified Coding Specialist PALS – Pediatric Advanced Life Support PTCB – Pharmacy Technician Certification Board | | |
| Radiology Assistant–BLS Certification | | | |
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Career Paths

Summary of Tasks

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| Patient Account Representative | Assist patients in obtaining services, understanding policies, and making healthcare decisions. |
| Home Health Aide | Provide routine healthcare such as changing bandages, dressing wounds, and applying topical medications. |
| Customer Services Representative | Interact with patients to provide information in response to inquiries about products/services and to handle and resolve complaints. |
| Centralized Scheduling Representative | Assist patient with scheduling appointments and compiling and recording medical charts, reports, and correspondence. |
| Operating Engineer | Accountable to perform a variety of duties associated with equipment maintenance and repair to facilitate continuous, safe operations. |
| Image Access Representative | Perform a variety of reception and other support functions that will ensure timely appointments and communications in the imaging department. |
| Patient Safety Attendant | Under the direction of the RN, performs companionship duties for hospitalized patients to ensure patient safety. |
| Centralized Transporter | Transports patients to and from all departments and monitors patients for comfort and safety. |
| Office Coordinator | Perform routine reception and administrative functions such as drafting correspondence, scheduling appointments, organizing and maintaining files, or providing information to callers. |
| Insurance Verification Representative | Coordinates insurance authorization and/or verification for patients who require services. |
| Materials Support Agent | Responsible for duties associated with ordering, receiving, and breaking down packing/shipping materials. |
| Scribe | Observes the physician during patient encounters and performs documentation on the physician's behalf. |
| Collector | Receiving payment and posting amount to customer's account, preparing statements to credit department if customer fails to respond, initiating repossession proceedings or service disconnection, and keeping records of collection and status of accounts |
| Security Officer | Guard, patrol, or monitor premises to prevent theft, violence, or infractions of rules. |
| Registrar | Essential to maintaining positive patient account outcomes. Must be capable of articulating information in a clear and informative manner to patients, guarantors, family members, clinical staff, other hospital personnel and vendors, and physicians and their office staff. |
| Courier | Pickup and delivery of laboratory reports and specimens, pharmaceutical material, supplies, forms, small equipment, and various other items in support of the health system. |
| Rehabilitation Aide | Assist in the rehabilitation of patients via physical and/or occupational therapies under the direction of a therapist. |
| Dietary Aide | May plan and produce meals based on established guidelines, teach principles of food and nutrition, or counsel individuals. |
| Radiology Assistant | Performs patient-related clerical, maintenance, and direct patient care activities including assisting, transporting, preparing, and observing patients to facilitate safe, effective, and confidential patient care. |
| Certified Nursing Assistant | Provide basic patient care under direction of nursing staff. |
| Pharmacy Technician | Assist the Pharmacist to provide drug distribution to patients in a safe, responsible, and professional manner. |
| Emergency Medical Technician (EMT) | Assess injuries and administers emergency medical care while transporting injured or sick person(s) to medical facilities. |
| Phlebotomist | Draw blood for tests, transfusions, donations, or research. |
| Emergency Registrar | Assist emergency room patients in obtaining services and understanding their resources. |
| OB Technician | Responsible for helping nursing staff with labor and delivery patients. |
| Sterile Process Technician | Cleans, decontaminates, inspects, assembles, packages, and sterilizes instrumentation of all departments according to established policies and procedures. |
| Medical Transcriptionist | Write dictated reports and translate abbreviations into a fully understandable form for patients. |
| Paramedic | Assess injuries, administer emergency medical care, and extricate trapped individuals. Transport injured or sick person(s) to medical facilities. |
| Coding Specialist | Is part of the medical records billing department of a healthcare organization, such as a hospital or a clinic, classifying diagnoses and procedures to facilitate billing and reimbursement from Medicare or health insurance companies. |
| Revenue Integrity Liaison | Determine tax liability or collect taxes from individuals or business firms according to prescribed laws and regulations. |
| Respiratory Therapist | Assess, treat, and care for patients with breathing disorders. |
| Certified Medical Assistant | Clinical duties including taking and recording vital signs and medical histories, preparing patients for examination, drawing blood, and administering medications as directed by physician. |
| Diagnostic Technologist | Produces high quality images and prepares them with appropriate comparison studies and other exam results or pertinent patient information to the radiologist for interpretation. |
| Computer Tomography (CT) Technologist | Operate CT equipment, which produces cross-sectional images of patients' bones, organs, and tissue that are used to diagnose medical conditions. |
| Magnetic Resonance Imaging (MRI) | Monitor patient safety and comfort, and view images of area being scanned to ensure quality of pictures. |
| Ultrasound Technologist | Produce ultrasonic recordings of internal organs for use by physicians. |
| Nuclear Medicine Technologist | Prepare, administer, and measure radioactive isotopes in therapeutic, diagnostic, and tracer studies using a variety of radioisotope equipment. |
| Vascular Interventional Technologist | Conduct tests on pulmonary or cardiovascular systems of patients for diagnostic purposes. |
| Women's Imaging Technologist | Monitor patient safety and comfort, and view images of area being scanned to ensure quality of pictures. |
| Radiation Therapist | Provide radiation therapy to patients as prescribed by a radiologist according to established practices and standards. Duties may include reviewing prescription and diagnosis, acting as liaison with physician and supportive care personnel, preparing equipment. |
| Chart Abstractors | Responsible for performing chart abstraction, analysis, and data entry to support the ERAS quality improvement initiatives at a hospital. |
| Medical Lab Technician | Perform crucial duties and tests that help doctors to diagnose patients. The primary responsibility is to analyze bodily fluids or tissues to look for signs of illness. |
| Physical Therapy Assistant | Help patients who are recovering from illnesses or injuries manage their pain and regain a broader range of motion by administering treatments determined by a licensed physical therapist. |
| Registered Nurse | Assess patient health problems and needs, develop and implement nursing care plans, and maintain medical records. |
| Chaplain | Conduct religious worship and perform other spiritual functions associated with beliefs and practices of religious faith or denomination. Provide spiritual and moral guidance and assistance to members. |
| Occupational Therapist | Assess, plan, organize, and participate in rehabilitative programs that help build or restore vocational, homemaking, and daily living skills, as well as general independence, to person(s) with disabilities or developmental delays. |
| Speech-Language Assistants | Assist speech-language pathologists in the assessment and treatment of speech, language, voice, and fluency disorders. Implement speech and language programs or activities as planned and directed by speech-language pathologists. |
| Network Analyst | Serves as the primary interaction and support point for MWHC users seeking assistance from technology services. Performs troubleshooting, analysis, deployment, and maintenance on MWHC standard client hardware/software at multiple locations. |
| System Administrator | Performs advanced troubleshooting, analysis, and maintenance on standard client and server hardware/software at multiple locations. Documents system configuration and changes. Design, develops, and documents complex software delivery packages based on analysis of system or customer specifications; coordinates deployment. |
| Patient Experience Coach | Promotes a culture of service excellence, safety, and accountability. Responds to patient/family concerns in a timely manner and mobilizes knowledge, information, and necessary resources to help assure best outcomes. |
| Clinical Lab Scientist | Perform complex medical laboratory tests for diagnosis, treatment, and prevention of disease. |
| Business Analyst | Produce financial and market intelligence by querying data repositories and generating periodic reports. |
| Systems Engineer | Leads advanced troubleshooting, analysis, and maintenance on network and voice hardware/software systems. |